

Features and Benefits

Features

- **Australia's #1 in Customer Satisfaction**

Person-to-person over the phone service with friendly expert staff. No machines and long holds.

- **Value**

Best value with competitive pricing and a great range of plans.

- **Bundle and Save!**

Save up to \$10/month when you combine your Broadband and Full Phone service at Westnet.

- **Service**

Best network reliability (Aust Broadband Survey 2006) through a quality monitored network on maximum up time and with 24/7 technical support.

- **National Telecommunications Provider**

All your telecommunication needs delivered by the one outstanding provider.

- **Shaping**

(Shaping not available on Option 1 256k/64k, Option 1 1.5Mbps and Option 1 1.5Mbps to 24Mbps plan)

No surprise bill for excess downloads - once you've reached your monthly download quota, your speed is reduced rather than charge you extra to continue downloading.

- **MyAccount**

You're in control of your account online - monitor your usage, add an email address or make small changes.

- **Six Free Email Addresses**

An email address for everyone in the family or the office.

- **20MB of Your Own Web Space**

Display a piece of your world on the web for friends and family to view from all over the world.

- **100% Australian Owned and Operated**

Money stays in Australia and there are no overseas call centres.

- **Gaming**

We provide the Internet speeds you need for ultimate gaming.

- **No Congestion and Free Traffic**

Genuine and consistent speeds - plus; most accounts receive free content within most of the MyWestnet site, Westnet Download Vault and 3FL gaming site (not available on Option 1 256k/64k, Option 1 1.5Mbps and Option 1 1.5Mbps to 24Mbps plan).

- **Static IP address**

(Extra service available on all plans)

Present a consistent address on the world wide web - perfect for business hosting servers.

- **Email Protection**

(Extra service available on all plans)

Protect your email from computer viruses with regularly updated software.

Voted Australia's #1 in Customer Satisfaction for six years running
Australian Broadband Survey 2003 - 2008

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Voted Best ISP
PC Authority Reliability & Service Awards 2007, 2008



Sales 13 19 60 It's service that sets us apart

GPO Box C121, Perth, Western Australia 6839 • Support 1300 786 068 • Email support@westnet.com.au
Accounts 1300 855 006 • Email accounts@westnet.com.au • Sales 13 19 60 • Email sales@westnet.com.au
Facsimile 1300 554 160

www.westnet.com.au

